

## **WORKSHOP REGARDING COMPONENT 1 OF THE CILAP PROJECT “COMMUNICATION AND CONFLICT MANAGEMENT”**

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A workshop regarding Component 1 of the CILAP Project “Support to the strengthening of Land Administration organizations, development of Human Resources, relevant Legal Framework and Project management” was held in Neum from 24 to 25 October 2018.

The purpose of the workshop was to educate management of both administrations, Federal Administration for Geodetic and Real Property Affairs and Republic Authority for Geodetic and Real Property Affairs

regarding "Conflict Management" and efficient communication. The workshop was led by experts from the Center for Development of Business Systems and Education "INTERQUALITY" in cooperation with CILAP Project management. During the workshop, all aspects of conflict management, causes of their occurrence, ways of resolving them, aspects of successful business communication, business culture and collaborative work were discussed.

On behalf of the Federal Administration for Geodetic and Real Property Affairs the workshop was attended by Mr. Željko Obradović, the Director, Mrs. Jasminka Suša, the Secretary of the Administration, Director's Assistants namely Mrs. Antonija Sikimić and Mr. Goran Brkić, and coordinators of donor projects in Federation of BiH Mrs. Slobodanka Ključanin and Mr. Denis Tabučić. Director, Mrs. Bosiljka Predragović headed representatives of the Republic Authority for Geodetic and Real Property Affairs.



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